

Health and Wellbeing Board Paper

1. Reference information

Paper tracking information	
Title:	Health and Wellbeing Strategy Highlight Report
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Related papers	<ul style="list-style-type: none"> • Appendix 1: HWBS Priorities Milestones Status (as at October 2020) • Appendix 2: Health and Wellbeing Strategy Metrics Data Update: December 2020 • Appendix 3: RCG VCFS Stream Areas to Transition to HWB

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2. Executive summary

The Health and Wellbeing (HWB) Strategy is a critical element of delivering Surrey’s overall 2030 Vision. We know that this Vision continues to be the right destination with our overarching commitment to ensure no one is left behind being more important now than ever as is the need to ensure our current strategies and plans will continue to address this more effectively. Through the work of the Local Resilience Forum, partners across Surrey have undertaken a Community Impact Assessment which has created a robust evidence base on the impact of Covid-19, what residents see as the challenges and opportunities, and how our shared priorities can align with this.

From this evidence base, four areas have emerged that, through a shared focus, will help us to meet the more immediate challenges we are now facing whilst also ensuring we take advantage of the opportunities that have emerged through the response to Covid-19. These can be summarised in relation to the HWB Strategy as:

- Tackling health inequality
- Enabling a greener future
- Empowering communities
- Growing a sustainable economy so everyone can benefit

Within this context, this paper includes an overview of the local shared projects supporting delivery of the Health and Wellbeing Strategy against previously agreed milestones as of October 2020 (detail within Appendix 1).

A brief update on the overall health and wellbeing metrics is provided, with the latest available data and directions of travel provided in Appendix 2. These will be reviewed in more detail over the next quarter for discussion at the March HWB to ensure they continue to be the most relevant set of outcome measures for reviewing the strategy priorities.

In response to the feedback received from board members in the summer, a short summary is provided to outline the current position of system capabilities and those which are within the board forward plan for 2021. Starting with “communities” in March, these will be coming for review, discussion and input.

3. Recommendations

It is recommended that the Board:

1. Note the positive impact a sustainable economy, enabling a greener future and empowering communities to support each other, can have on reducing inequality and endorse a focus on these through the work of the Health and Wellbeing Board.
2. Consider and approve the Community Safety Agreement focus areas as described under Priority 3.
3. Note the shared progress described across the three strategy priorities in adapting and responding to the impacts of the pandemic.
4. Note the adoption of longer-term oversight of relevant work identified within the VCFS strand of the Recovery Coordinating Group (Appendix 3) which should inform relevant work and the system capability discussion at the March Board.

4. Strategy delivery and Implementation plans

Shared projects continue to adapt what is being delivered to address the changing needs of the population given the impact of the pandemic. These will develop further based on the outcomes of the rapid needs assessments that were published in November and the wider Community Impact Assessment work which will be formally considered by the boards and coordinating groups for each of the priorities. In doing this consideration will be given to four areas that have emerged from this developing evidence base that, through a shared focus, will help us meet the more immediate challenges we are now facing. This will be done whilst also ensuring we take advantage of the opportunities that have emerged through the response to Covid. These can be summarised as:

Tackling health inequality

An integral key principle across the strategy in ensuring “no-one is left behind” and is already evident in the work that has escalated over 2020 in, for example, domestic abuse and homelessness. All the priority boards will be considering how [the Rapid Needs Assessments](#) and wider [Community Impact Assessment](#) need to inform the ongoing future development of work across all three priorities.

Enabling a greener future

Many partnership programmes within priority one aim to have both environmental and health outcomes and could be enhanced through the behaviour change that has been observed during the impact of the pandemic.

Empowering communities

With the merger of the Health and Wellbeing and Community Safety Boards the development of the Community Safety Agreement will be a big enabler and the

importance of empowering communities and is also recognised as a key system capability underpinning the entirety of the strategy.

Growing a sustainable economy so everyone can benefit

With the establishment of the One Surrey Growth Board, the approach that is developing identifies the importance of targeted support for more vulnerable persons in relation to employment and so will be particularly important in supporting outcomes that are vital to enable the wider health outcomes.

Appendix 1 identifies the current status of projects against key milestones as of October 2020 based on the assessment of the relevant lead officers. These have been reviewed following the impact of the pandemic and an increasing number are now identifying as being “on track”. Many of those that continue to be significantly impacted however involve leads who remain integral to the continued pandemic response.

Priority 1: Helping People to live healthy lives

Numerous previous pathway blockages into and through services continue to open up and within some projects the flow of information and assistance between the third sector, commissioned providers and statutory and internal partners has been fast-tracked.

Closer links with digital health and other transformation projects and closer working with Districts and Boroughs have reaped benefits for residents, particularly with regards to support for the homeless population.

The Prevention and Wider Determinants of Health (PWDH) Board reviewed and endorsed project milestone variations in Focus Areas one (1) and five (5). This exercise also highlighted the interconnectivity with other priority areas. Proposed amendments for other focus areas will be considered at the next and subsequent meetings as part of the forward plan for the PWDH Board.

More work continues to be needed to understand the most relevant indicators that should be used for some of the thirty-five (35) projects contained within Priority one.

Focus Area 1: Working to reduce obesity and excess weight rates and physical inactivity

- Jenn Smith (SCC Public Health) and Lawrie Baker (Active Surrey) co-drafted and co-presented in depth reports and presentations on Projects 1 and 2 to the PWDH Board in October 2020:
 - Project 1: Developing a Whole Systems Approach to physical activity including improving green spaces, transport initiatives, and healthy planning and;
 - Project 2: Implementing a Surrey obesity approach to encourage healthy weight.
- A joint Obesity and physical activity summit was held on 12th November and key themes and actions are being collated.

Focus Area 2: Supporting prevention and treatment of substance use, including alcohol

- The development of the Drug & Alcohol Strategy for Surrey (2020-2025) has been paused during the pandemic however the projects relating to support prevention and early identification of drugs and alcohol and the effective treatment and recovery of alcohol dependency including the review of the current provision are on schedule.
- The majority of the tasks within the targeted approach to priority groups to stop smoking are on track. Links are needed to the Workforce System Capability and Social Values workstreams to encourage smoke free sites and ensure staff are supported to quit smoking have been delayed.
- The re-establishment of the Tobacco control and Alcohol Alliance is proceeding. A refresh of the Tobacco Control Strategy is ongoing with a launch scheduled in April 2021.
- To ensure priority groups are accessing “stop smoking support”, close monitoring of providers is on track. Service gaps and issues affecting access to services are being addressed. The stop smoking service is connecting to the Workplace Wellbeing Programme.

Focus Area 3: Ensuring that everyone lives in good and appropriate housing

- Despite an active recruitment campaign a lead for the work on Prevention of Fuel Poverty is still needed. Whilst officers continue to approach possible leads, members of the HWBB are requested to consider any suitable persons across their organisations.
- The Prevention of Homelessness and Rough Sleeping Multiagency Group (MAG) continues to develop and assist front-line agencies in Districts and Boroughs with the creation of Standard Operating Procedures including access to a crisis line for mental health emergencies, alcohol and substance dependency support and scenario planning as part of the Local Outbreak Plan.
- Due to a shortage of emergency accommodation across SCC for this population in the case of second wave, temporary land and self-contained modular living-cabins are being secured in two areas of Surrey with wrap around care and support. SCC Public Health team, Reigate and Banstead BC, and Elmbridge BC are sharing or proposing to share sites for night shelters and social isolation cabins for vulnerable homeless people. Guildford BC has also expressed an interest to share a site.
- The Covid-19 pandemic emphasised the need for flexible and accessible mental health and substance dependent outreach services to be made available urgently to people being housed by the Districts and Boroughs in the current and future emergency, temporary and move on accommodation.
- A pilot non-clinical outreach service which will “Bridge the Gap” during winter 20 /21 to provide additional support to the most vulnerable service users with multiple disadvantages and ease their access into longer term care pathways is beginning.
- The commissioning process for Extra Care Housing is on target. Cabinet approval is scheduled to be sought in Autumn 2020.

Focus Area 4: Preventing domestic abuse (DA) and supporting and empowering survivors

- In response to Covid 19 particular projects within this Focus Area have been accelerated and / or modified. Additional emergency housing and support was urgently secured for people requiring refuge accommodation. Solid multiagency partnerships have been developed.

- A full update of the Prevention of Domestic Abuse and Supporting and Empowering survivors is scheduled for presentation and discussion at the PWDH Board on 19 January 2021 and will further inform the March highlight report.

Focus Area 5: Promoting prevention to decrease incidence of serious conditions and diseases

- The PWDH Board endorsed and agreed to engage in the promotion of a Surrey Wide CVD Prevention Plan.
- An evidence-based review to explore barriers/attitudes to cervical screening has been completed. The design of a local survey to test national evidence and explore barriers/attitudes with residents is being developed.
- A Surrey Heartlands Screening and Early Diagnosis Group was established from July 2020 to develop an action plan for Surrey Heartlands.
- Diabetes Manager reported and presented an update on reviewing and updating the Diabetes Pathways, establishing a Surrey-wide diabetes testing programme, and the promotion of the availability of Diabetes Champions within the voluntary community sector and the importance of education for people with diabetes and at risk of developing Type 2 diabetes.

Focus Area 6: Improving environmental factors that impact people's health and wellbeing

- Guidance to support health and local planning in Surrey has been published.
- A Planning and Health Forum to improve collaborative working across planning and health departments and maximise opportunities for health to influence Local Plans has been established.
- The Preliminary Environment Information Report (PEIR) and draft response for the statutory airport expansion consultation at Heathrow is completed.
- Work with Heathrow Strategic Planning Group (HSPG) to determine mitigation and develop a joint position and the Development Consent Order (DCO) submission are paused.
- Gatwick has paused the Development Consent Order process to expand until January 2021.
- The project with partners to develop a Surrey Greener Future Strategy is completed.
- Surrey's Greener Future Design Challenge was successfully delivered. This challenge generated and enabled 10 ideas from groups of local people in response to the climate emergency. The Project Team supported the 10 groups of residents behind the ideas and are intending to undertake a 6-month evaluation to understand the impact of the ideas.
- The partnership with the University of Surrey to take forward initial work to baseline carbon emissions across the whole of Surrey, including specific work to benchmark Surrey CC's emissions from own estate and operations is completed.
- The research of the relevant strategies of SCC and partner organisations to determine whether the commitments to achieve a carbon neutral future by 2050 and make recommendations about additional commitments that might be needed is completed.
- Joint working with Surrey Environment Partnership authorities on a strategy / action plan to reach a common sustainability aim is completed.
- The delivery of the Drive SMART Road strategy 2019 -2021 was delayed. School interventions were cancelled, and engineering schemes were paused. Overall, during the pandemic, the number of casualties has reduced due to less traffic. Speeding however increased on some roads following the first wave of the pandemic.
- The drafting of a sustainable school transport strategy is completed however its implementation is at risk. Identification of schemes that address known weaknesses

or omissions in current walking, cycling and public transport infrastructure are completed and included in the in 'Transport Futures' long-listing exercise.

- The project team is working towards being ready for funding bids for prioritised major schemes that encompasses walking, cycling and passenger transport measures when opportunities arise.
- Surrey's electrical vehicle charging policy is proceeding. The Surrey Greener Future Strategy is on target to deliver Strategic Priority 2: All council-owned vehicles, including SCC-owned bus fleet, to be zero carbon by 2030 or sooner and Strategic Priority 3: use its influence across its supply chain through procurement practices to drive significant carbon emission reductions in the operations of our staff, suppliers and partners.
- Whilst the support to the Districts and Boroughs to embed sustainability is in progress, additional work is required to meet agreed deadlines. Work is happening to support all NHS organisations across Surrey to have a Sustainable Development Management Plan.
- Seasonal health information and advice to relevant organisations and partners is being provided to support effective action to protect the health of the local population, including messaging through the Healthy Surrey website. Work is being undertaken within communities to plan and prepare for extreme weather conditions.

Focus Area 7: Living Independently

- The four carers projects are generally on track. A full update of the BAME carers and system-wide Workforce Carers was presented to the PWDH Board in July 2020 with a progress report in October 2020. The Carers Strategy was launched for consultation on 19 October 2020 and the specification for the new Carers Service is scheduled to be launched in early 2021.
- The commissioning of the Technology Enabled Care offer and the At Scale / At Place programme has been delayed due to Covid-19. Revised timelines are being considered for these projects and for the Better Care Fund evaluation scheme.
- Throughout the pandemic the reablement service focussed on maintaining critical care within the community to prevent hospital admission and support hospital discharge. A refreshed reablement framework is being accelerated to recover time lost during the pandemic. Projects and Milestones are scheduled to be refreshed within Q3.
- The Palliative and End of Life Care Strategy will be presented to System Board in December 2020 and come to the Health and Wellbeing Board in March 2021. Resources and training packages are being developed with the Carers Services for carers on end-of-life care.

Priority 2: Supporting people's emotional wellbeing and mental health

Focus Area 1: Access the right help and resources

The mental health system is beginning to see and feel increased pressure due to greater complexity and acuity in presentations. There have been more presentations of serious mental illness and admissions into acute psychiatric beds; significant increases in use of emergency powers under the Mental Health Act leading to more detentions; increasing numbers of people with autism presenting to inpatient services; more evidence of alcohol related presentations; an increase in safeguarding referrals due to domestic abuse; pressures on the voluntary sector provision and higher rate of mental health welfare support calls; higher presentation rates in Primary Care; and higher rates of anxiety, self-harm and suicidal ideation reported amongst people aged over 65 years.

Despite this, there is a huge range of excellent partnership work (including health, Local Authorities, VCFS sector, private sector organisations, and wider partners) as the system has pulled together to deliver positive outcomes for people in Surrey:

- Surrey Mental Health Summit arranged to facilitate a joint understanding across Surrey of the current situation of the mental health of residents, the experiences of users and challenges facing services; and to build consensus around and, set in motion, activity that will rapidly improve mental health services, user experiences and outcomes.
- Surrey Adults and Health Select Committee Mental Health Task Group recently published their report which set out to map the individual and carer's journey through adult mental health services in Surrey. System-wide responses to the recommendation have been sent on behalf of Surrey Heartlands ICS and Frimley ICS and meetings are being scheduled with the Task Group members and Priority 2 programme team, including Sponsor, to discuss which recommendation will be delivered through the Priority 2 implementation plans.
- GPIMHS mobilised to time and target with the service fully operational in 11 PCNs by October 2020. Since January 2020, the GPIMHS programme has actively recruited 38 new posts to ensure all participating PCNs have a full team available. The teams have supported almost 3000 patients during this service implementation phase. All resources are working remotely. Development of an enhanced pathway for people with Personality Disorder (PD) traits is underway with 10 out of 21 new roles recruited to. Development of the 18 to 25 Young Adults' pathway is also underway. Anecdotal reports from GPs indicate that more people are presenting to them with mental health needs since the first lockdown eased, so having integrated mental health support is essential.
- Evidence indicates that health and care workers, particularly those in frontline roles, are at greater risk of experiencing adverse mental health outcomes as a result of Covid-19. Nearly a third of people infected by the pandemic are health and social care workers so risk of infection is a cause of significant stress and anxiety. Workforce wellbeing resources have been developed and collated on the Healthy Surrey Website. Workforce support offer available in most Surrey health and care organisations. Proposals and business cases for wellbeing roles are currently in the process of being signed off. IAPT and secondary care fast track workforce psychological support programme available. Care Home workforce support offer developed and delivered. Risk assessments completed across all organisations with a bespoke approach for vulnerable groups. Stocktake of workforce support offer submitted to NHSE. South East Workforce Resilience Hub proposal submitted to NHS England, and allocation awarded, with focus on supporting psychological stress.
- Based on previous research, it is expected that at least 20% of people treated for Covid-19 in critical care settings will experience significant symptoms of PTSD during the first 12 months post discharge. Pre-existing anxiety or depression are major risk factors for PTSD following any episode of intensive care. System working group are mapping rehabilitation pathways for people who have experienced Covid-19. Current emotional/psychological support for people post Covid-19 mapped and gaps identified. This will feed into a system-wide business case. Initial discussions taking place about training partners in approaches such as trauma informed care. IAPT Bereavement support offer in place and resources available on the Healthy Surrey Website for those who may have lost loved ones due to the pandemic.
- Wave 4 suicide prevention funding is being made available in Surrey to be spent on prevention, response and transformation, with a focus on enhancing the current approach to supporting people bereaved by suicide, support to those self-harming, and training.
- Local data shows that more people are entering the mental health crisis pathway with depression and suicidal thoughts than pre-Covid, including those not known to

services before and people who have had a long period of symptom stability. Real-time Surrey Police surveillance data is now accessible to Public Health. Full programme of suicide prevention training in place. Review planned of the Surrey Suicide Prevention Policy through the lens of Covid-19 and learning from research.

- The first cohort of five people in the system are to be trained up as Mental Health First Aid trainers by the end of December 2020. Second cohort of six to be trained by May 2021. A working group is being established to oversee MH First Aid training as a system and developing a trainer network and buddying system.
- Surrey Mental Health summit arranged to facilitate a joint understanding across Surrey of the current situation of the mental health of residents, the experiences of users and challenges facing services; and to build consensus around and, set in motion, activity that will rapidly improve mental health services, user experiences and outcomes.

Focus Area 2: Emotional wellbeing of mothers and families throughout and after their pregnancy maternity

- Reviewing feedback from First 1000 Days strategy engagement to ensure strategy accurately reflects the needs of Surrey families. Mental health is identified as a key outcome.
- Mental health has been identified as a priority for one of the five workstreams. Programme team working with the Programme Board to refine workstreams and begin programme/project planning.
- Funding has been extended so Home-Start can continue to provide the virtual post-natal peer support programme which is continuing to support parents with their mental health during the pandemic.
- Maternity Mental Health Service expression of interest approved by NHSE/I. The service will be piloted in two areas in Surrey and will support women during pregnancy who experience trauma, loss or tokophobia.
- GRT Starting Well Fund application submitted to Department of Health and Social Care Health and Wellbeing Fund. Bid focuses on First 1000 Days and GRT across Surrey and Sussex with perinatal mental health being identified as priority outcome. Scope is a health champions qualification/network and postnatal peer support scheme. Feedback on application due December 2020.

Focus Area 3: Preventing isolation and enabling support for those who do feel isolated

Emotional wellbeing in the general population saw the largest decline in April 2020, with some evidence of recovery since lockdown eased but not to pre-pandemic levels. Some people's mental health has been disproportionately affected by the direct and indirect impact of Covid-19. For example, people with pre-existing mental health conditions, disabilities (including learning disabilities and Autism), people who are isolated, and those already exposed to socioeconomic hardship and health inequalities. By proactively outreaching to at risk and vulnerable groups we aim to intervene early to prevent people escalating in crisis and needing higher intensity services.

- Green social prescribing expression of interest submitted to the Department for Environment, Food and Rural Affairs to scale up existing local projects in Surrey including community gardens, community sheds, walking for health and animal therapies. Out of the 55 Expressions of Interest from across England, Surrey is one of the 15 invited to submit a Full Application by 27 November.
- Tech to Community Connect pilot extended to full contract in East Surrey and proposed to be rolled out wider across Surrey. The Tech to Community Connect project was co-designed through the VCFS sector in response to rising levels of loneliness in the community. Tech to Community Connect was launched in East

Surrey in March 2020, just before the country went into a national 'lockdown' to manage the spread of Covid-19. Impact measures have been done with all participants using the tool designed by the University of Surrey. The University are producing the impact report for us which is due in November 2020. The project has four workstreams: The provision of technology equipment, a training and support package, virtual social programme, and inclusive volunteering opportunities.

- Scoping key touchpoints to provide emotional wellbeing and mental health prevention messaging (e.g. Surrey Fire and Rescue, SECAMB, District & Borough Councils, Foodbanks, Supermarkets).
- Providing 'Making Every Contact Count' training for volunteers.
- Care homes support offer is available, including workforce support and direct work with residents.
- Welfare calls in place from the Voluntary Sector to connect with isolated and at-risk people with mental health needs.
- Surrey Virtual Wellbeing Hub is providing a gateway to Voluntary Sector support including virtual coffee morning, groups and 1:1 sessions. Emotional wellbeing advice and support collated and available via the Healthy Surrey Website.
- Working group in place for those who are unemployed or at risk of losing their jobs due to the pandemic. This includes Citizen's Advice Bureau, Job Centres, Community Connections and SABP. Meetings scheduled with the Department for Work and Pensions to look at opportunities to support the long-term unemployed and the emotional impact on those being assessed on fitness to work.
- Proving mental health support to inform the development of the 'Bridge the Gap' Pilot for people who are homeless. High Impact Drinkers pilot also in place.
- Technology Integrated Health Management (TIHM) Monitoring Service established and in place, with over 400 users receiving monitoring and support. It is available for those who have been diagnosed with dementia or mild cognitive impairment, and people aged 65 and over who have a diagnosis of depression and/or anxiety.

Priority 3: Supporting people to fulfil their potential

Focus Area 1: Supporting Adults to succeed professionally and/or through volunteering

Strategic skills and inclusion framework - a standalone piece of work which will support strategic oversight of what is a very complex and high-profile agenda. It is intended to be something that Surrey partners can use, both within and out-with the role of the One Surrey Growth Board. This framework is being developed to provide a focus and strategic overview with the aim of securing maximum benefit:

- These outcomes are focused across two main strategies:
 - *Priority 3 within the Surrey Health and Wellbeing Strategy, focuses on enabling our citizens to generate aspirations and fulfil their potential by helping them to develop the necessary skills needed to succeed in life;*
 - *Surrey's Economic Strategy focuses on the importance of skills to deliver economic growth and facilitate socio-economic inclusion.*

Whilst these form the main strategic context, there are other cross-cutting interests including adult learning, education, NEET, adult social care, children leaving care, SEND, workforce planning and general drivers of inclusion.

More information will be provided through the item on the Surrey 2030 Economic Strategy Statement and One Surrey Growth Board update.

Focus Area 2: Supporting children to develop skills for life

This is overseen by the Women and Children's Transformation and Assurance Board which have provided the following highlights in their quarterly report.

First 1000 days:

- Finalising remaining plans for strategy engagement with families and professionals, including additional focus groups for BAME and single parent families
- Defining programme workstreams and establishing sub-group structure/steering groups to support development and delivery of these workstreams
- First Health Inequalities workstream steering group meeting completed – agreed next steps including populating a continuum for universal and targeted services to map what's working well, areas for improvement and opportunities for further engagement
- Funding opportunity via Starting Well VCSE Health and Wellbeing Fund. Scoping bid with GRT team and Friends and Families of Travellers – focus on health champions and peer support across Surrey and Sussex

Focus next month:

- First Programme Board (previously steering group) – agreeing ToR, workstreams
- Complete all field research for strategy engagement and complete engagement findings report. Begin adapting strategy based on feedback to be finalised and launched in November
- First steering group for each workstream – begin defining objectives, outcomes and deliverables for workstreams
- Continue scoping GRT Starting Well Bid – deadline was 31 October
- New SCC Graduate Trainee joining programme – will support design and delivery of workstreams

Focus Area 3: supporting communities to be safe and feel safe

The Task and Finish Group has been developing a new Community Safety Agreement which will reflect themes that encapsulate a range of different crimes and harms that all partners can contribute to, but also allow local tailoring to the specific problems in an area of the county. It will also focus on the causes of crime/criminality so the programmes of work will not only deal with today's problems, but stop the problems of the future, addressing the wider determinants that cause crime and anti-social behaviour.

The MoRiLe (Management of Risk in Law Enforcement) framework has been used to support prioritisation, providing a consistent approach to identifying tactical and strategic priorities across different agencies. The framework was sent to 45 recipients across the community safety partnerships who were asked to assess the physical, psychological, environmental, financial and community impact against 26 themes/crime types. These scores were then combined to provide an overall Total Harm Score to enable the crime/ASB in Surrey to be ranked. The results from the MoRiLe Framework will also be cross referenced against other data sources such as the Neighbourhood survey to ensure the Agreement captures public perception also. The Community Safety Agreement that will be shared prior to the March board meeting will be developed to show how working together through the Health and Wellbeing Board and with other strategic partnerships will protect our most vulnerable and keep our communities safe from harm.

5. System Capabilities

The following provides a brief summary of the current status of the system capabilities included within the strategy along with proposed timeline for their inclusion as specific items in the forward plan to allow further discussion by the board.

System Capability	Status	Inclusion on Forward Plan
Communities	The importance of this system capability has been further emphasised by the pandemic. Actions stepped up as part of recovery planning have been passed to Health and wellbeing board for oversight. Building on this SCC are coordinating the development of an enhanced partnership approach to engagement with communities	Enhanced partnership approach to engage and empower communities to be discussed March 2021
Intelligence	HWB strategy metrics were developed in 2019 and published on Surrey-I. Further work progressed on Social Progress Index and Recovery progress index to enable more local metrics. Alignment of these will be taken forward in 2021	Metrics and dashboard to be reviewed and updated March 2021
Digital & Technology	Evident within Heartlands transformation programme	Local Digital & Technology approach to be shared June 2021
Estates	Evident within Heartlands transformation programme	Local Estates approach to be shared June 2021
Programme management	Programme oversight and coordination provided from public health team to enable regularly quarterly reports being produced	Not scheduled
Workforce & Culture	Further work needed to explore local partnership approach	For consideration
Devolution & Incentives	Developing in line with national developments and opportunities	For consideration
Governance	Sponsors and governance boards / groups established for P1,2 and 3	Not scheduled

6. Strategy Outcome Metrics

Reduced local capacity due to intelligence resources being required to provide regular pandemic related data has meant that it has not been possible to fully review these and update the online dashboard in 2020 however Appendix 2 provides the latest data along with how this compares with the previous year's data. A further review of this will be completed in 2021 as soon as capacity allows and consider the ongoing relevance of metrics, how current the available data is and how frequently they are updated.

7. Key risks, issues and opportunities

- Some SRO roles continue to be vacant within priority one however following discussion at the prevention and wider determinants board individuals are being approached to fill these last remaining vacant roles.

8. Next steps

- Recommendations of mental health task group and outputs of the recent mental health summit to be incorporated within priority two plans where appropriate.
- Production of Community Safety Agreement that is aligned to Priority Three and will come to the March 2021 Board meeting.
- An informal induction session for all board members is planned for February 2020 to particularly support understanding of Community Safety following the merge of the boards in 2020.
- All priority boards to consider impacts identified in community impact assessment particularly in relation to health inequalities, environment and community.
- The Palliative and End of Life Care Strategy to be reviewed at March 2021 Board meeting.

Appendix 1:

HWBS Priorities milestones status – as at October 2020

Priority 1: Helping people to live healthy lives

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Focus Areas, Projects, Milestones and RAG Rating

Focus Area 1: Working to reduce obesity, excess weight rates, and physical inactivity.

	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020
1	Develop a Whole Systems Approach to physical activity including improving green spaces, transport initiatives, and healthy planning	<ol style="list-style-type: none"> 1. Secure strategic leadership support for a whole systems approach to physical activity. 2. Develop the Surrey Physical Activity Strategy 2020-29. 3. Support all NHS organisations, local authorities and schools (via completion of the Healthy Schools Evaluation Tool) to have a physical activity development plan (PDAP) - approved by their Board, Cabinet or Governing Body - as part of the Workplace Wellbeing Framework. 4. Implement the whole system approach (across the life course) through the Surrey Physical Activity Strategy 2020-29. 		On track
2	Project 2 Implementing a Surrey obesity approach to encourage healthy weight	<ol style="list-style-type: none"> 1. Set up a Surrey obesity approach 2. Building the Surrey obesity picture 3. Develop the Surrey draft obesity approach 4. Implementation 5. Evaluate, reflect and extend the obesity approach 6. Develop Surrey into a Healthy Food environment through a targeted approach 7. Implement Eat Out Eat Well in early years settings 8. Tackling maternal obesity 9. Working with partners to tackle childhood obesity 10. Implementation of the family healthy weight service 		On track
3	Project 3: Develop a Health Behaviour Framework	<ol style="list-style-type: none"> 1. Scope the content and engagement for behaviour change framework 2. Develop an aligned behavioural insights capability 3. Develop a strategic commissioning framework across all healthy behaviour services to link across the life course. 		Paused until 2021
Programme Manager's Draft Overall Focus Area Rating				Completion delays possible

**Focus Area 2:
Supporting prevention and treatment of substance use, including alcohol**

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No	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020
1	Support prevention and reduce substance use, including alcohol use and alcohol-related harm	<ol style="list-style-type: none"> 1. Develop five-year Drug & Alcohol Strategy for Surrey (2020-2025) 2. Support prevention and early identification of drugs and alcohol 3. Support effective treatment and recovery for those with drug and alcohol dependency 4. Develop safer, stronger communities 		Completion delays possible
2	Implement targeted approaches for priority groups to stop smoking	<ol style="list-style-type: none"> 1. Re-establish the Tobacco control and Alcohol Alliance 2. Surrey Tobacco Control Strategy Refresh 3. Ensuring priority groups are accessing stop smoking support 4. Developing a consistent response from the wider system 5. Develop a Surrey workforce smoke-free offer 6. Review and Development of next plan 		On track
Programme Manager's Draft Overall Focus Area Rating				Completion delays possible

Focus Area 3: Ensuring that everyone lives in good and appropriate housing

	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020
1	Tackling fuel poverty in Surrey	<ol style="list-style-type: none"> 1. Engaging communities 2. Partnership Governance 3. Develop data and understand existing impact 4. Develop and agree activity 5. Winter deaths review 		Risk to project delivery
2	Reducing Rough Sleeping (Proposed new title – Prevention of Rough Sleeping and Homelessness)	New Milestones (Appendix 1)		On- track
3.	Supporting people with severe and multiple disadvantage (Surrey Adults Matter)	<ol style="list-style-type: none"> 1. Data Sharing 2. Stakeholder Engagement 3. Induction 4. Referral Routes 5. Cohort Identification 6. Evaluation 7. Scope and set up Peer Network 8. Peer Mentor delivery 9. Peer Mentor training 		Completion delays possible
4	Supporting people who hoard in Surrey	<ol style="list-style-type: none"> 1. Partnership Governance 2. Produce a multi-agency hoarding protocol for Surrey 3. Develop data and understand existing impact 4. Develop and agree activity 		Risk to project delivery
5	Specialist housing	<ol style="list-style-type: none"> 1. Developing Extra Care Housing 2. Developing Independent Living 		On target
Programme Manager's draft Overall Focus Area Rating				Completion delays possible

Focus Area 4: Preventing domestic abuse (DA) and supporting and empowering survivors

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	Project (Original)	Milestone	RAG RATING Q1 2020 Original Projects	RAG RATING Q2 2020
1	Getting Started	1. Partnership endorsement, workstream leads agreed and Governance established		Refer to Appendix 1 Original Projects and Milestones reviewed and refreshed
2	Health Interventions	1. Prototype 1 (Health Interventions) Implementation & Evaluation		
3	Young Offenders and Domestic Abuse	1. Prototype 2 (Young Offenders & Domestic Abuse) Implementation & Evaluation		
4	Perpetrator Programmes	1. Prototype 3 (Perpetrator Programmes) Implementation & Evaluation		
5	Early Intervention	1. Prototype 4 (Early Intervention) Implementation & Evaluation		
6	Coercive Control	1. Prototype 5 (Coercive Control) Implementation & Evaluation		
7	Recovery & Coping	1. Prototype 6 (Recovery & Coping) Implementation & Evaluation		
8	Family Safeguarding Model	1. Prototype 7 (Family Safeguarding Model) Implementation & Evaluation		
9	Current DA Services	1. Shared understanding of current DA specialist services (including commissioned services) and recommendations to the partnership to build on existing good practice		
10	Whole System	1. Prototype 8 Implementation & Evaluation		
11	Final Service Model Re-design	1. Procurement of new DA Service		
Programme Manager's draft Overall Focus Area Rating				On target against Refreshed Projects and Milestones

Focus Area 5: Promoting prevention to decrease incidence of serious conditions and diseases

	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020
1	Establish a Surrey-wide CVD and Diabetes screening and testing programme	<ol style="list-style-type: none"> 1. Identify High Priority Populations and Locations for Screening 2. Review access to screening programmes 3. Improve uptake of health checks in high priority groups 4. Review Quality Assurance Processes for Screening 5. Review Evaluation 		Completion delays possible
2	Improve the diabetes pathways across identification, prevention, treatment and management	<ol style="list-style-type: none"> 1. Review and Update Diabetes Pathways 2. Establish a Surrey-wide diabetes testing programme 3. Develop the Diabetes UK (DUK) Champions Programme to target key communities 		Completion delays possible
3	Agree a Surrey-wide CVD prevention approach	<ol style="list-style-type: none"> 1. Align Surrey CVD Programme with NHS Long Term Plan 2. Embed Lifestyle services across the system to prevent CVD 3. Optimise CVD Medication for CVD patients 		Completion delays possible
4	Promote bowel and cervical screening as a preventative health measure rather than purely for those at high risk	<ol style="list-style-type: none"> 1. Understand the challenges to uptake and develop a surrey-wide response 		On-track
1	Targeted engagement with key geographies and groups to improve understanding and uptake of childhood immunisations	<ol style="list-style-type: none"> 1. Scoping Coverage of immunisations and opportunities to address gaps 		On- track
Programme Manager's Draft Overall Focus Area Rating				Completion delays possible

Focus Area 6: Improving environmental factors that impact people's health and wellbeing

6

	Project	Milestone	Rag Rating Q1	RAG Rating Q2
1	To promote healthy, inclusive and safe places through planning policies/decisions	<ol style="list-style-type: none"> 1. Develop guidance to support health and local planning in Surrey 2. Establish a Planning and Health Forum to improve collaborative working across planning and health and maximise opportunities for health to influence Local Plans and draw on available funds, such as the Community Infrastructure Levy 3. Embed Health Impact Assessment approach 4. Engage in the Development Consent Order process for airport expansion application at Heathrow 5. Engage in the Development Consent Order process for the airport expansion application at Gatwick 		Completion delays possible
2	To promote healthy, inclusive and safe places through transport/highways policy, projects and operations	<ol style="list-style-type: none"> 1. Implement actions within Surrey Transport Plan that contribute to improved health and wellbeing 		On-track
3	2. People who live and work in Surrey have an increased awareness of the health impact of poor air quality and take action to improve air quality	<ol style="list-style-type: none"> 1. Deliver Schools Air Quality Programme (runs until July 2019) and Eco Schools 2. Surrey wide communications campaign to raise awareness of the importance of good air quality 		On-track
4	People who live and work in Surrey have an increased awareness and take actions to support environmental sustainability	<ol style="list-style-type: none"> 1. Surrey's Greener Future Design Challenge/Call for Evidence 2. Implement the Surrey Single Use Plastics Strategy 3. Surrey wide communications campaign to raise awareness of the importance of environmental sustainability 4. Promotion of passenger transport services, including park & ride 		On-track
5	Public Sector across Surrey embed environmental sustainability within their organisations	<ol style="list-style-type: none"> 1. Support local authorities across Surrey to embed sustainability 2. Support all NHS organisations across Surrey to have a Sustainable Development Management Plan approved by their Board 		On-track
6	Reduce death and injury on Surrey roads	<ol style="list-style-type: none"> 1. Deliver the Drive SMART Road Safety Strategy 2019-2021 		On-track
7	Increase active travel across Surrey	<ol style="list-style-type: none"> 1. Provide cycle training, pedestrian training and promotion of active travel to schools 2. Improving quality of walking, cycling, public transport and EV infrastructure in Surrey 		On-track
8	Connect people with the natural environment	<ol style="list-style-type: none"> 1. Promote health benefits of Surrey's countryside and green space, building on Explore Surrey 2. Make rights of way more useful/suited for everyday journeys to work and school and encourage contact with the natural environment through the Rights of Way Improvement Plan (Countryside Access Team, SCC) 		
9	Local residents and strategic partners understand the importance of seasonal health and wellbeing and undertake interventions to reduce the impact of hot/cold weather on health	<ol style="list-style-type: none"> 1. Provide information and advice regarding seasonal health and wellbeing 		On-track
Programme Manager's Draft Overall Focus Area Rating				On-track

Focus Area 7: Living Independently

	Project	Milestones	Rag Rating Q1	Rag Rating Q2
1	Supporting Carers	<ol style="list-style-type: none"> 1. Scoping and Mapping 2. Supporting Carers in the Workplace 3. Developing Carer – Supportive Communities 4. Carers through Surrey provides 5. Developing an offer to young carers 		On-track
2	Aligning the better Care Fund to the health and wellbeing Strategy	<ol style="list-style-type: none"> 1. Better Care Fund Implementation 2. Future planning 		Risk to project delivery
3	Developing a Reablement Framework for Surrey and Integrating Intermediate Care	<ol style="list-style-type: none"> 1. Governance 2. Developing a Reablement Framework 3. Framework 4. Developing a Surrey Integrated intermediate care service 		On-track
4	Improving End of Life Care in Surrey	<ol style="list-style-type: none"> 1. Scoping and Mapping 2. Partnership Governance 3. Communications and Engagement 4. Out of Hours Crisis response 5. Developing Workforce 6. Develop and Agree activity 7. End of Life Training for all Carers 		Completion delays possible
5	Housing Adaptations	<ol style="list-style-type: none"> 1. Scoping and Mapping 2. Improving Hospital Discharge 3. Clarifying the Financial and legal position 		Risk to project delivery
Programme Manager's Draft Overall Focus Area Rating				Completion delays possible

Priority 2: Supporting the mental health and emotional wellbeing of people in Surrey

Focus Areas, Projects, Milestones and RAG Rating

6

Focus Area 1:

Enabling children, young people, adults and elderly with mental health issues to access the right help and resources

No	Project	RAG RATING Q2 2020
1	Children's Emotional Wellbeing and Mental Health Transformation	On track
2	Implementation of Mental Health in Schools	On track
3	Wraparound Specialist Children Support Offer	Completion delays possible
4	Map and develop preventative mental health support access for Older People	Completion delays possible
5	Scale up anti-stigma work, including rollout of the Time to Change training programme	On track
6	Using technology to support physical and mental health	On track
7	Partnership physical and mental health links	Completion delays possible
8	Physical Health Check reporting for people with Severe Mental Issues	On track
9	Co-Produce Plan to Retarget interventions to those with LD/Autism and Carers	Completion delays possible
10	Supporting wellbeing at work through the development of a Wellbeing Charter for businesses	On track
11	Develop new integrated Crisis models of care to support people at risk of admission to secondary mental health services	On track
12	Community Models of Care Transformation	On track
13	Mapping of Dementia services and develop partnership responses to system opportunities, to support people and carers to live independently for as long as possible	Completion delays possible
14	Mental Health support for those within, or at risk of entering, criminal justice system	Risk to project delivery
15	Strategic commissioning approach to supported living for people with a mental health problem	On track
16-27	Suicide prevention projects	On track
Programme Manager's Draft Overall Focus Area Rating		Completion delays possible

**Focus Area 2:
Supporting the emotional wellbeing of mothers and families
throughout and after pregnancy**

No	Project	RAG RATING Q2 2020
1	Develop offer around the emotional wellbeing of mothers through First 1000 Days planning lens	On track
2	Develop a pregnancy Healthy Behaviours Framework	On track
3	Further development of wraparound care and support through Perinatal services	On track
4	Support the new, targeted provision delivered through Family Centres (such as the universal Family Centre offer in development in East Surrey)	Completion delays possible
5	Development of family support tools/apps	On track
Programme Manager's Draft Overall Focus Area Rating		On track

**Focus Area 3:
Preventing isolation and enabling support for those who do feel
isolated**

No	Project	RAG RATING Q2 2020
1	Community transport offer developed to support social connections	Completion delays possible
2	Develop youth social isolation approach, including bullying prevention and social media offer, with schools	Completion delays possible
3	Support for Surrey Dementia Action Alliance in establishing Dementia Friendly communities, as already seen in Oxted, Woking, and Hindhead	Completion delays possible
4	Establish business links to prevent isolation (such as Walking Friends) and unlock the potential of underutilised community space	Completion delays possible
5	Bereavement support and information offer developed	On track
6	Volunteering, apprenticeships and supported employment opportunities for those at risk of mental ill health and social isolation	Risk to project delivery
7	Engagement to develop more community resources to support those at risk of mental ill health and social isolation	Risk to project delivery
Programme Manager's Draft Overall Focus Area Rating		Completion delays possible

Priority 3: Supporting people to fulfil their potential

Focus Areas, Projects, Milestones and RAG Rating

6

**Focus Area 1:
Supporting Adults to succeed professionally and/or through
volunteering**

No	Project	Milestone	RAG RATING Q1 2020	RAG RATING Q2 2020
1	Health and Economic interaction- <i>employment, skills and inclusion</i>	To be determined		
2	Social Progress Index	<ol style="list-style-type: none"> 1. Stakeholder engagement event and online consultation 2. Draft list of indicators 3. Refine indicators and cross reference against strategic priorities 4. Final list of indicators 5. Training sessions with Social Progress Imperative for analysts 6. Convert code in Stata to Python and R versions 7. Demo of RPI with HWBB 8. Build beta version of SPI (moved this down) 9. Demo with key partners 10. Officially launch 		

**Focus Area 2:
Supporting children to develop skills for life**

Programme oversight managed by the Women and Children’s Transformation & Assurance Board. Key highlights are included in the main paper.

**Focus Area 3:
Supporting communities to be safe and feel safe**

Milestones and programmes of work will be developed and reported at the March 2021 Health and Wellbeing Board alongside the Community Safety Agreement.

Appendix 2: Health and Wellbeing Strategy Metrics Data Update: December 2020

The following provides a basic update for each of the Health and wellbeing strategy metrics currently [published on Surrey](#).

Reduced capacity due to intelligence resources being required to provide pandemic related data has meant that it has not been possible to fully review these and update the online dashboard however the following provides the latest available data along with how this compares with the previous year's data. Many of these are drawn from the latest available data on the published public health outcomes framework which in some areas is waiting for overdue published updates. A full review of these is planned for 2021 which will incorporate consideration of the currency and frequency at which the data is published.

Overarching Metric

Life expectancy at birth over the most recent rolling three year periods for both [male](#) and [female](#) continues to show a gradual upward trend which matches the national increase also observed.

As at 2019: Life Expectancy at Birth (2016 - 2018)

Area Name	Male	Female
England	79.63	83.21
South East region	80.65	84.11
Surrey	81.77	85.09
Elmbridge	82.35	85.57
Epsom & Ewell	82.38	86.10
Guildford	81.97	85.26
Mole Valley	81.95	86.26
Reigate and Banstead	81.04	84.51
Runnymede	80.59	84.32
Spelthorne	81.24	84.17
Surrey Heath	82.31	84.67
Tandridge	81.42	85.02
Waverley	82.16	85.72
Woking	81.93	84.29

As at 2020: Life Expectancy at Birth (2017 - 2019)

Area Name	Male	Female
England	79.76	83.37
South East region	80.79	84.27
Surrey	82.14	85.33
Elmbridge	82.9	85.65
Epsom & Ewell	82.52	86.88
Guildford	82.49	85.66
Mole Valley	82.76	86.44
Reigate and Banstead	81.35	84.58
Runnymede	81.02	84.65
Spelthorne	80.94	84.15
Surrey Heath	82.33	85.23
Tandridge	81.64	85.13
Waverley	82.57	85.63
Woking	82.68	84.86

As at 2019: Healthy Life Expectancy (2015 - 2017)

Area Name	Male	Female
England	63.38	63.77
South East region	66.05	66.16
Surrey	68.29	68.69

As at 2019: Healthy Life Expectancy (2016 - 2018)

Area Name	Male	Female
England	63.36	63.88
South East region	65.64	66.87
Surrey	68.61	71.23

Priority One – Helping People in Surrey to lead healthy lives

Indicator: Adults with LD in settled accommodation

In 2018/19, the percentage of adults with learning disabilities in settled accommodation in Surrey was 59.31%. This is significantly lower than the value for England (77.34%) and the South East region (70.73%). This is a decrease from 2017/18, which was 66.28%.

Indicator: Adults with mental ill health in appropriate accommodation

In 2018/19, the percentage of adults with mental ill health in appropriate accommodation in Surrey was 58%. This is similar to the value for England (58%) and the South East region (56%). This is a decrease from 2017/18, which was 71%.

Indicator: Number of rough sleepers

In 2019, the number of rough sleepers in Surrey was 81. This is an increase from 2018, which was 69 in Surrey. (In 2019, the number of rough sleepers in England was 4266 and the number in the South East region was 900).

Indicator: Excess winter deaths index

In August 2017 – July 2018, the Excess winter deaths index in Surrey was 29.06%. This is similar to the value for England (58%) and the South East region (56%). This is an increase from August 2016 – July 2017, which was 21.26%.

Indicator: Effectiveness of reablement services

In 2018/19, the Effectiveness of reablement services in Surrey was 78.9%. This is an increase from 2017/18, which was 75.1%.

Indicator: % of deaths in usual place of residence

In 2017, the percentage of deaths in usual place of residence in Surrey was 48.79%. This is significantly lower than the value for England (46.58%) and the South East region (47.79%). This is an increase from 2016, which was 48.02%.

Indicator: Unplanned hospitalisations

In 2018/19, the rate of unplanned hospitalisations in Surrey was 643.6 per 100,000. This is significantly lower than the value for England (849.5 per 100,000). This is an increase from 2017/18, which was 615.6 per 100,000.

Indicator: Obesity-related hospital admissions

In 2018/19, the rate of obesity-related hospital admissions in Surrey was 25 per 100,000. This is higher than the value for England (20.4 per 100,000) and the South East region (21 per 100,000).

Indicator: Y6 pupils at a healthy weight

In 2018/19, the proportion of Year 6 pupils at a healthy weight in Surrey was 72.83%. This is significantly higher than the value for England (64.32%) and the South East region (68.3%). This is an increase from 2017/18, which was 71.99% in Surrey.

Indicator: % physically inactive adults

In 2018/19, the percentage of physically inactive adults in Surrey was 16.94%. This is significantly lower than the value for England (21.39%) and the South East region (18.75%). This is an increase from 2017/18, which was 16.23%.

Indicator: Alcohol-related hospital admissions for U18s

In 2016/17-18/19, the rate for alcohol-related hospital admissions for under 18s in Surrey was 31.35 per 100,000. This is similar to the value for England (31.55 per 100,000) and the South East region (31.7 per 100,000). This is a decrease from 2015/16-17/18, which was 32.73 per 100,000.

Indicator: Smoking rates in adults working in routine and manual jobs

In 2019, the smoking rates in adults working in routine and manual jobs in Surrey was 24.41%. This is similar to the value for England (23.16%) and the South East region (23.73%). This is an increase from 2018, which was 21.51%.

Indicator: % children aged 5 with 2 doses of MMR

In 2018/19, the percentage of children aged 5 with 2 doses of MMR in Surrey was 78.95%. This is significantly lower than the value for England (86.43%) and the South East region (87.4%). This is a decrease from 2017/18, which was 81.71%.

Indicator: Measles incidence rate

In 2018, the measles incidence rate in Surrey was 3.46 per 100,000. This is significantly higher than the value for England (1.74 per 100,000) and the South East region (1.98 per 100,000). This is an increase from 2017, which was 1.60 per 100,000.

Indicator: % patients with diagnosed hypertension

In 2018/19, the percentage of patients with diagnosed hypertension in Surrey was 13.15%. This is significantly lower than the value for England (13.96%) and the South East region (13.92%). This is an increase from 2017/18, which was 13.12%.

Indicator: Diabetes diagnosis rate

In 2018, the diabetes diagnosis rate in Surrey was 70.17%. This is significantly lower than the value for England (77.95%) and the South East region (75.18%). This is an increase from 2017, which was 69.36%.

Indicator: Bowel cancer screening coverage

In 2019, the bowel cancer screening coverage in Surrey was 61.24%. This is similar higher than the value for England (60.09%) and similar to the value for the South East region (61.78%). This is an increase from 2018, which was 60.2%.

Indicator: Cervical screening coverage

In 2019, the cervical cancer screening coverage in Surrey was 71.10% for 25-49 year olds and 75.65% for 50-64 year olds. For 25-49 year olds, the value is significantly higher than the value for England (69.79%) and significantly lower than the value for the South East region (71.42%). For 50-64 year olds, the value is significantly lower than the value for England (76.22%) and the South East region (76.38%). This is an increase from 2018, which is 70.29% for 25-49 year olds and 75.39% for 50-64 year olds.

Indicator: Active travel – walking

In 2017/18, the percentage of people walking at least 3 days a week in Surrey was 22.94%. This is similar to the values for England (23.11%) and the South East region (22.83%). This is an increase from 2016/17, which was 22.20%.

Indicator: Active travel – cycling

In 2017/18, the percentage of people cycling at least 3 days a week in Surrey was 3%. This is similar to the values for England (3.21%) and the South East region (3.58%). This is a decrease from 2016/17, which was 3.23%.

Indicator: Use of outdoor space for exercise/health

(Update required) In March 2015 – February 2016, the utilisation of outdoor space for exercise/health in Surrey was 20.46%. This is similar to the values for England (17.91%) and the South East region (18.23%). This is a decrease from March 2014 – February 2015, which was 24.93%.

Indicator: Dementia diagnosis rate

In 2020, the dementia diagnosis rate in Surrey was 65.6%. This is similar to the value for England (67.4%) and the South East region (64.5%). This is a decrease from 2019, which was 66.1%.

Indicator: Emergency admissions for dementia

In 2018/19, emergency admissions for dementia in Surrey was 3167.62 per 100,000. This is significantly lower than the value for England (3479.76 per 100,000) and significantly higher than the value for the South East region (2924.95 per 100,000). This is a decrease from 2017/18, which was 3255.91 per 100,000

Indicator: Adults with LD in paid employment

In 2018/19, the proportion of adults with a learning disability in paid employment in Surrey was 8.33%. This is significantly higher than the value for England (5.92%) and the South East region (6.38%). This is a decrease from 2017/18, which was 9%.

Priority Two – Supporting the mental health and emotional wellbeing of people in Surrey

Indicator: Self-reported high anxiety

In 2018/19, the percentage of people with a self-reported high anxiety score in Surrey was 19.54%. This is similar to the value for England (19.72%) and the South East region (19.73%). This is a decrease from 2017/18, which was 20.11%.

Indicator: Access to IAPT services

In 2018/19, the percentage of those estimated to have anxiety or depression who are entering IAPT services was 16.53%. This is significantly lower than the value for England (17.84%). This is an increase from 2017/18, which is 14.85%.

Indicator: 12 month Health Visitor reviews

In 2018/19, the percentage of children receiving their 12 month Health Visitor review in Surrey was 42.98%. This is significantly lower than the value for England (82.33%) and the South East region (79.64%). This is a decrease from 2017/18, which was 68.77%.

Priority Three – Supporting people in Surrey to fulfil their potential

Indicator: % FSM children achieving good level of development

In 2018/19, the percentage of free school meal children achieving good level of development in Surrey was 52.47%. This is significantly lower than the value for England (56.53%) and the South East region (55.45%). This is a decrease from 2017/18, which was 53.53%.

Indicator: % FSM children achieving 5A*-C GCSEs

In 2014/15, the percentage of free school meal children achieving 5A*-C GCSEs in Surrey was 31.44%. This is similar to the value for England (33.3%) and the South East region (29.21%). This is an increase from 2013/14, which was 30.97%.

Indicator: Participation rate (education, training)

In 2020, the proportion of 16-17 year olds recorded in education or training is 93%. This is similar to the value for England (93%) and the South East region (91%). This is an increase from 2019, which was 92.89%.

Appendix 3: Proposed areas to transition from RCG VCFS stream to Health and Wellbeing Board

Surrey Recovery Coordinating Group (RCG) – Covid-19

‘Transitioning from Recovery’: ‘Voluntary, Community and Faith’

6

Background

Following the declaration of a major incident by the Local Resilience Forum to manage the response to Covid-19 in Surrey, the multi-agency Recovery Coordinating Group (RCG) was established to plan for and coordinate recovery from the pandemic at a county wide level. The RCG developed a Recovery Strategy with the aim ‘To restore the humanitarian, economic, environmental and infrastructure well-being, conditions and resilience of Surrey’, with the objectives to:

- Restore essential services that have been disrupted as a result of the Covid-19 pandemic and associated response measures (e.g. lockdown and social distancing)
- Ensure the effective transition to a ‘steady state’, with clear responsibilities identified for the continuation of services
- Capture lessons learned and refer on to the relevant body/authority.

A number of sub-groups under the themes of humanitarian, economic, environmental and infrastructure were established, and associated action plans developed and implemented.

Introduction

In line with the objectives of the Recovery Strategy, the action plans developed by the sub-groups identified short term ‘restart and restore’ actions across public, private and third sector organisations, as well as medium and longer term actions to support the Surrey community on its journey to recovery from the pandemic.

The RCG met weekly from April 2020 to August 2020 to oversee the ‘restart and restore’ actions, as well as looking at where actions could sit in the longer term. This document sets out some of the new practices developed during the pandemic and the medium and longer term actions that have been identified to support the recovery of Surrey. The responsibility for these actions will transition to existing agencies and partnerships to take forward as part of their business as usual activity, within their existing financial framework and governance arrangements. As well as identifying delivery partners for the actions, the document also identifies an overseeing body/strategic link, who will be asked to take on a governance role to ensure the proposed actions are fully considered and implemented and communicated as appropriate.

Going forward the RCG has moved to a monitoring role, liaising with the delivery and oversight bodies accountable for delivery of the actions, whilst monitoring the Recovery Progress Index and the strategic risk register to ensure that Surrey continues to recover positively from the pandemic.

Community, Voluntary and Faith

To ensure that the Voluntary, Community and Faith Sector (VCFS) of Surrey can be resilient in the face of a crisis, remains central to the recovery of the communities of Surrey, and maintains its place alongside the private and public sector partners as a driver of re-visioning for the future.

Some of the new practices/opportunities considered in recovery include:

- Reducing the reliance on face to face support through repurposing of organisations and development of new services, including increased telephone support, virtual meetings, online delivery, increased use of social media and rapid partnership working
- Guidance for new groups to help them set up and operate effectively
- Harnessing the increased community spirit and large numbers of new mutual aid/local support groups established
- Wide recognition of the crucial role local CVSs play
- New services offered to the community (eg foodbanks, telephone befriending) and vulnerable people being proactively offered support.

Specific actions identified by the RCG for consideration for the medium/longer term are set out below. Financial implications of these actions will be included in the Financial Strategies of relevant organisations. Appropriate comms support around the actions can be provided via the MIG.

Delivery partners key:

CSVA	Central Surrey Voluntary Action
CVSs	Centres for Voluntary Services
D&Bs	Districts and Boroughs
EM3	Enterprise M3 Local Enterprise Partnership
GMTs	Grant Making Trusts
HWB	Health and Wellbeing Board
ICON	Infrastructure Chief Officers Network
ICPs	Integrated Care Partnerships
ICSs	Integrated Care Systems
SCA	Surrey Community Action
SCC	Surrey County Council
SFL	Surrey Faith Links
SMEF	Surrey Minority Ethnic Forum
SYF	Surrey Youth Focus
VCFS	Voluntary Community and Faith Sector

Issue/Action	Delivery partners	Overseeing Body / Strategic link
Minimising and reversing VCFS capacity decrease		
Support roll out of SCC Social Impact Marketplace as a way of bringing cash and in-kind contributions into the VCFS	SCA, CVSSs, SCC, EM3	SCC
Encourage objective assessment on ongoing viability of VCFS organisations - including alternative provision, replacement costs, matched funding etc	SCA, CVSSs	SCA
Encourage new ways of giving to VCFS organisations, proportionate to need and risk, recognising that good organisations may not have capacity to develop good bids etc. Carry out due diligence on the VCFS organisations, then rely on them to deliver with the right level of monitoring and evaluation.	SCA, SCC, D&Bs, Commissioners, GMTs, National VCFS bodies	SCA
New ways of working		
Map current and emergent pathways for individuals across sectors (statutory bodies, health, VCFS, community) to ensure seamless progression and minimise gaps.	SCC, D&Bs, ICSs, ICPs, VCFS	Surrey Heartlands ICS
New groups and capacity		
Signpost individuals to existing organisations, in recognition that there may already be high quality organisations delivering services and the importance of avoiding unnecessary duplication.	SCA, CVS	ICON
Volunteers and volunteering		
Work to retain new volunteers who may not have been called upon for Covid-19 work, but who may be willing to offer long term support around other projects and issues	CSVA, CVSSs, Volunteer Centres, D&Bs	CSVA
Develop systems to allow volunteers to pass between organisations based on interest, skills and need.	SCA, CVSSs, Surrey Heartlands ICS	Surrey Heartlands ICS
Communities		
Link to Surrey Faith Links to ensure needs of faith groups are known and addressed. Currently quite self-sustained but may need future support.	SCC, D&Bs, faith settings	SFL
Use results of CIAs to engage with communities according to their needs and wishes, co-designing action plans for each community based on a needs and strengths assessment	SCC, D&Bs, SCA, SYF	(Not previously included) - Health and Wellbeing Board: HWBS "Intelligence" system capability"
Offer support to community leaders seeking to support their communities post-Covid-19, ensuring they are given a true picture of the roles, expectations and liabilities.	SCC, D&Bs, SCA, CVSSs	(Not previously included) - Health and Wellbeing Board: HWBS "Community" system capability"
Strategic involvement		
Share examples of the benefits VCFS involvement in strategic groups can bring and continue to lobby for appropriate VCFS involvement across statutory partners in Surrey, where such representation does not exist.	SCA, CVSSs, SYF	SCA, SYF

Issue/Action	Delivery partners	Overseeing Body / Strategic link
Support Surrey Charities Chief Executives Group, CVSs and other Infrastructure organisations to ensure the voice of the sector remains up to date and relevant	SCC, D&Bs, Health, Commissioners, GMTs	(Not previously included) - Health and Wellbeing Board: HWBS "Community" system capability"
Specific projects – BAME		
Work with Mental Health service providers to ensure that services meet the needs of people, conversely work with BAME communities to raise awareness on mental wellbeing in the context of Covid-19	SMEF, SFL	P2 Coordinating group - Health and Wellbeing Board: HWBS Priority 2 – FA 1 – Accessing the right help
Work with Head Teachers, SMEF Members/ parents to raise awareness on the educational challenges that BAME children may suffer	SMEF, SFL, SYF	(Not previously included) P2 Coordinating group - Health and Wellbeing Board: HWBS Priority 2 – FA 1 – Accessing the right help
Assess Hate Crime data then work with BAME communities and Surrey Police to raise awareness on reporting	Surrey Police, SMEF	(Not previously included) P3 Coordinating group - Health and Wellbeing Board: HWBS Priority 3 – (community safety)
Embed the voice of BAME in recovery - SMEF to be involved in the Recovery process, engaging BAME communities throughout	SMEF	SCC

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